

Your questions.
Our answers.



The Electronic Patient File for All (ePA)

What is the new Electronic Patient File for All (ePA)?

The electronic patient file (ePA) is the central storage location for all important information about your health. This healthcare service offers you many advantages.

For example, the ePA can be used to store your medical reports, medication overview or personal emergency data. This gives you and your doctors an overview of all medical data at all times – paperless and secure.

Who will get an ePA?

From 15 January 2025, all those insured with statutory health insurance companies will receive the ePA for All automatically by law – including any family members who are still minors. You don't need to do anything else.

How will I be informed about the new ePA?

Every person insured with DAK-Gesundheit will receive a letter informing them of the introduction of the ePA for All. The only exceptions are family members under the age of 15: they will be listed in the letter which will be sent to one parent.

How does the ePA work?

To use the ePA, you just need to present your insurance card to your doctor. You have clear benefits with the DAK ePA-App. It gives you many more options for your ePA, including storing your own documents in the ePA or specifying who has access to your documents. From summer 2024, you will also be able to use the DAK ePA-App to get electronic prescriptions. For more information, visit: www.dak.de/epa

Good to know: as your health insurance company, DAK-Gesundheit has no access to the contents of your ePA.

Is the use of the ePA voluntary?

It is up to you whether and how you use the electronic patient file and which of your medical practices or clinics are permitted to access it. If you wish, you can have the ePA deleted at any time. If you do not wish to receive the patient file automatically, you can object to this. This is possible at www.dak.de/epa-widerspruch or via QR code. You will find your QR code in the letter from DAK-Gesundheit informing you about the launch of the ePA for All.

What additional benefits does the DAK App offer?

If you don't have the DAK App yet with our protected online area "My DAK", feel free to familiarise yourself with the many benefits of the DAK App. You can use it to take care of all your health insurance needs online. For example, you can send applications and invoices to us quickly and paperlessly, manage bonus programmes or view your electronic sick note – and much more. The DAK app is a service centre in your pocket, anytime and anywhere. For more information, visit www.dak.de/dak/dak-app-en.

Where can I find more information about the ePA?

We have summarised everything you need to know about the ePA on our website www.dak.de/epa. There you will also find the mandatory legal information on the ePA.